

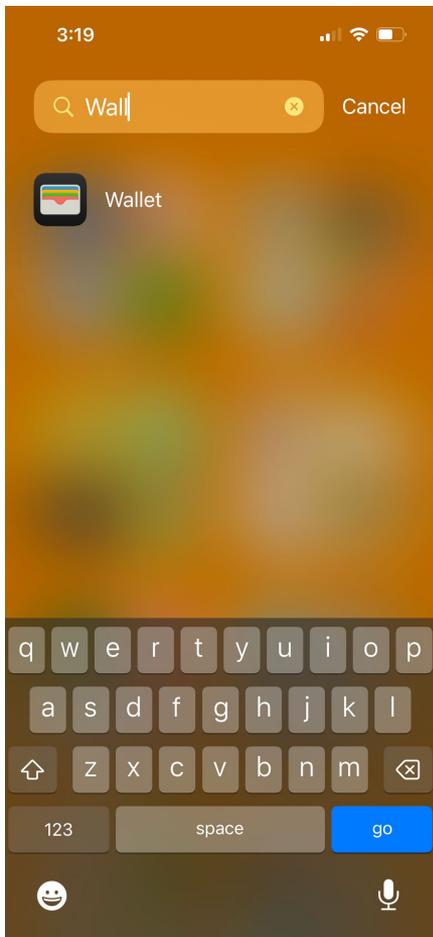
Virtual Card Numbers

Apple Pay & Google Pay

When a customer pays with Apple Pay or Google Pay, you will only see their virtual card number on the merchant portal. Most consumers don't know what a virtual card number is. This is important because consumers will contact you for a refund and provide you their regular credit card number, but you won't be able to find it. You have to ask for their "virtual card number" if they paid with Apple or Google Pay.

Apple Pay

For Google Pay skip to slide 8



Open the “wallet” app on
iphone

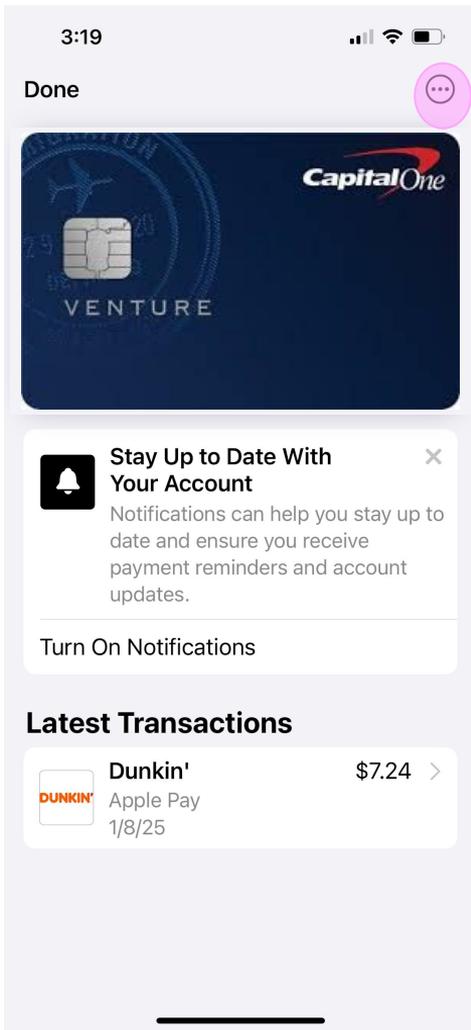
3:19



Wallet



Select card by pressing it

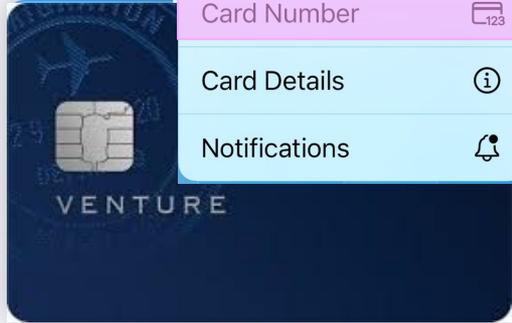


Once selected, you will see recent transactions. Press the three dots button in the upper right corner. (highlighted)

3:20



Done



Card Number



Card Details



Notifications



Stay Up to Date With Your Account



Notifications can help you stay up to date and ensure you receive payment reminders and account updates.

Turn On Notifications

Latest Transactions



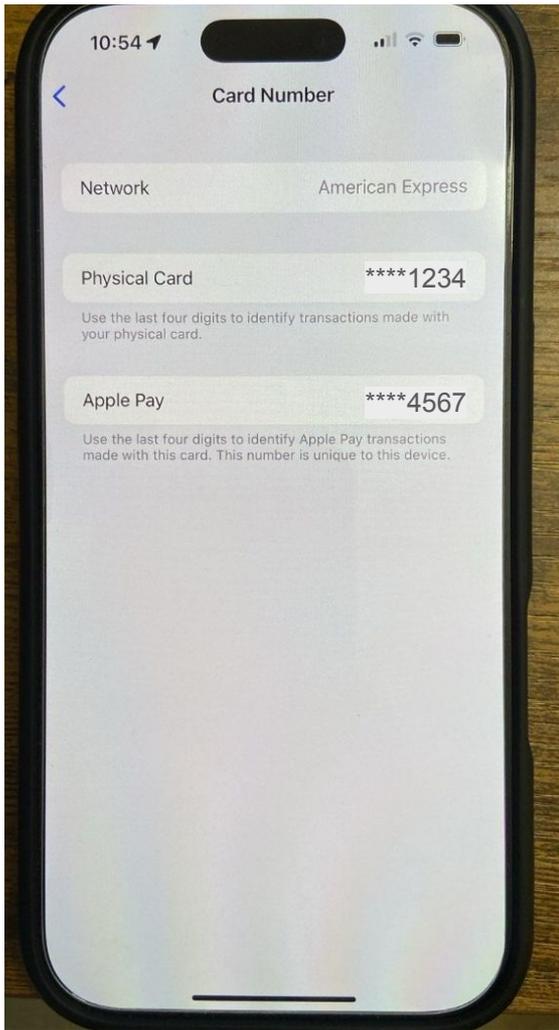
Dunkin'

\$7.24 >

Apple Pay

1/8/25

Next, choose
card number
option
(highlighted)



Here will show both the physical card number (top) and the last four digits to be seen on the merchant portal (bottom)

Google Pay

Wallet



 Hold to reader

Important



Jimmy John's
Freaky Fast Rewards®

Linked pass added

Passes



Akron Area YMCA

+ Add to Wallet



Buffalo Wild Wings

Gift card: \$25



Open Google
wallet and select
the card by
pressing it



For your security, you need to verify it's you before using tap to pay

Verify it's you



debit

....

Recent activity

Costco \$82.93
Feb 10

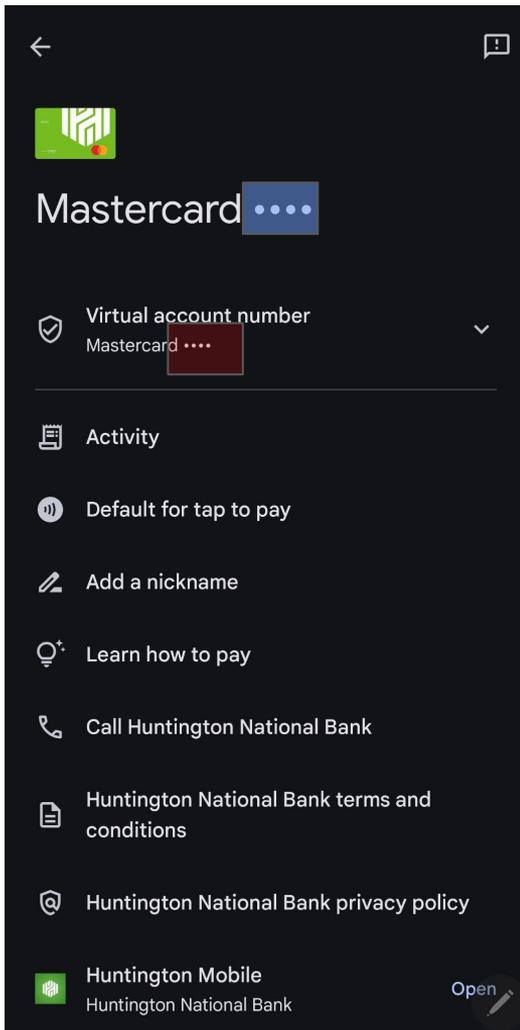
Buc-ee's \$18.17
Feb 1

Buc-ee's \$70.61
Feb 1

[View more activity](#)



Then, tap the card again



This will show the card number (blue) and virtual card number (red). The virtual card number is what you will see in the Merchant Portal.