

# Pricing Updates

Step-by-step instructions

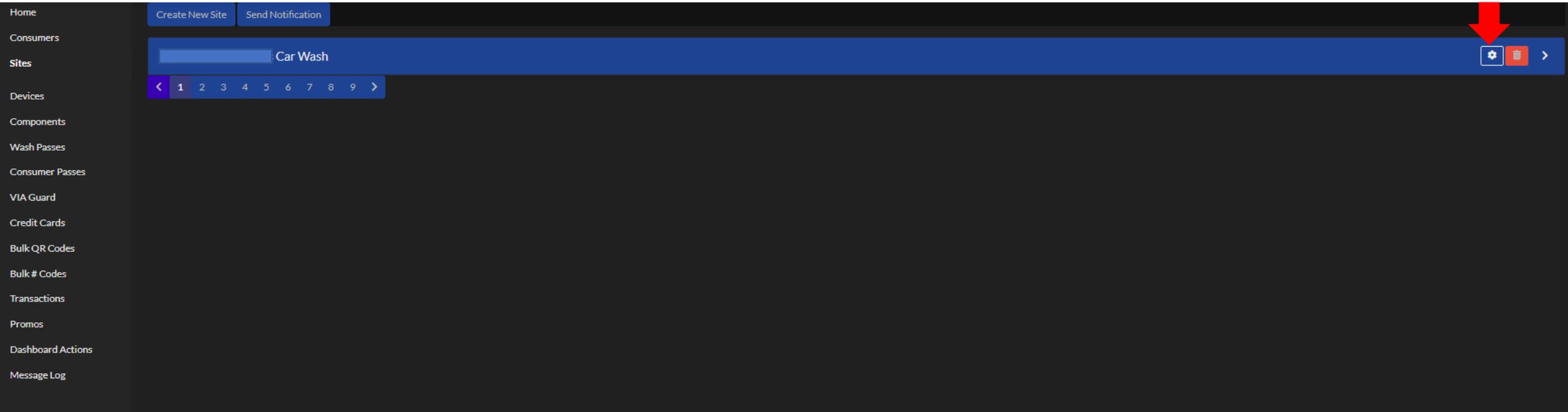


# Updating Single Wash Prices

Log into the Customer Management Portal



Select the gear icon next to the site where you want to change pricing.



Scroll down to the Site Products section and select the wash you would like to edit.

The screenshot displays a dashboard with a left-hand navigation menu and a main content area. The navigation menu includes: Home, Consumers, Sites, Devices, Components, Wash Passes, Consumer Passes, VIA Guard, Credit Cards, Bulk QR Codes, Bulk # Codes, Transactions, Promos, Dashboard Actions, and Message Log. The main content area is organized into sections: 'Premium Wash Book' (\$105, 365 days), 'Deluxe Wash Book' (\$85, 365 days), 'Express Wash Book' (\$70, 365 days), 'Ultimate Monthly Wash Pass' (\$69, Monthly), 'Premium Monthly Wash Pass' (\$59, Monthly), 'Deluxe Monthly Wash Pass' (\$49, Monthly), 'Express Monthly Wash Pass' (\$39, Monthly), 'Door Lock' (\$1, 1000 days), and 'Express Wash Book' (\$20, Weekly). Below these is a 'Devices' section with 'Vac for ios' and 'Auto Bay'. The 'Site Products' section, highlighted with a plus icon, contains 'Ultimate' (\$15), 'Premium' (\$13), 'Deluxe' (\$11), 'Express' (\$9), 'Door Lock' (\$1), and 'Vacs' (\$5). A red arrow points to the 'Express' product in the 'Site Products' section.

Section	Item Name	Price	Duration/Type
Main Products	Premium Wash Book	\$105	365 days
	Deluxe Wash Book	\$85	365 days
	Express Wash Book	\$70	365 days
	Ultimate Monthly Wash Pass	\$69	Monthly
	Premium Monthly Wash Pass	\$59	Monthly
	Deluxe Monthly Wash Pass	\$49	Monthly
	Express Monthly Wash Pass	\$39	Monthly
	Door Lock	\$1	1000 days
	Express Wash Book	\$20	Weekly
Devices	Vac for ios		
	Auto Bay		
Site Products	Ultimate	\$15	
	Premium	\$13	
	Deluxe	\$11	
	Express	\$9	
	Door Lock	\$1	
	Vacs	\$5	

Select the pencil icon in the top right corner.

The screenshot displays a software interface with a dark sidebar on the left and a main content area. The sidebar contains a list of navigation items: Home, Consumers, Sites, Devices, Components, Wash Passes, Consumer Passes, VIA Guard, Credit Cards, Bulk QR Codes, Bulk # Codes, Transactions, Promos, Dashboard Actions, and Message Log. The main content area is titled 'Express Details' and is divided into two sections: 'Info' and 'Descriptions'. The 'Info' section contains a table with the following data:

Name	Product Template	Price
Express	Bronze Wash	\$9

The 'Descriptions' section contains four blue cards, each with an icon, a description name, and an order number:

- Icon: Water drop with waves. Description Name: Blow Dry. Order: 4.
- Icon: Circle with a slash and a gear. Description Name: Spot Free Rinse. Order: 3.
- Icon: Water drop with 'x2' and a gear. Description Name: Double Presoak. Order: 1.
- Icon: Clock. Description Name: High Impact Wash. Order: 2.

In the top right corner of the 'Express Details' header, there are two icons: a pencil icon and a trash icon. A red arrow points to the pencil icon.

Enter the new price for the wash and select submit.

Home

Consumers

Sites

Devices

Components

Wash Passes

Consumer Passes

VIA Guard

Credit Cards

Bulk QR Codes

Bulk # Codes

Transactions

Promos

Dashboard Actions

Message Log

### Editing site product Express

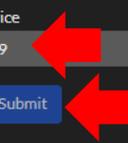
Timestamp [REDACTED]

Name: Express

Product Template: Bronze Wash

Price: 9

Submit



# Updating Monthly Pass Pricing

Log into the Customer Management Portal

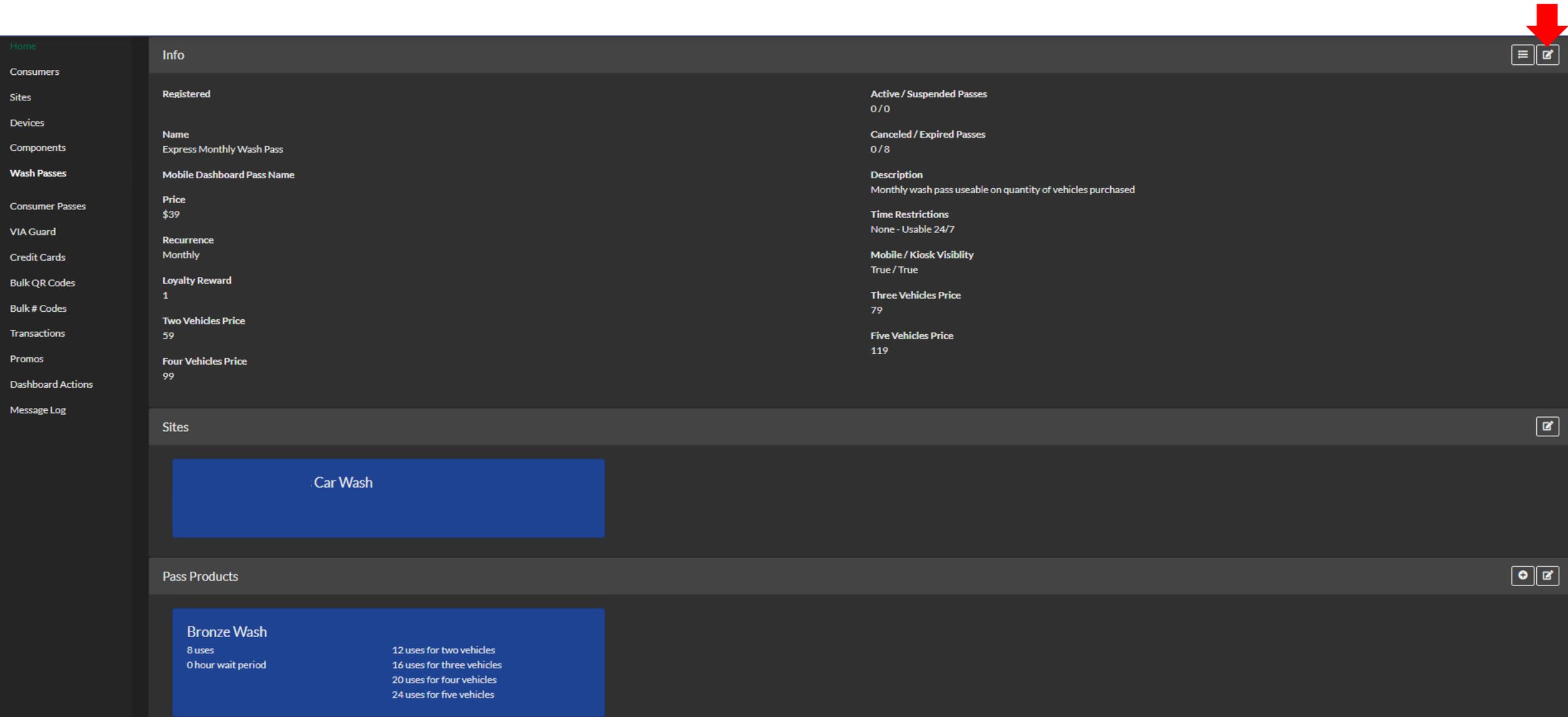


Select the gear icon next to the wash pass you would like to edit.

The screenshot shows a dashboard with a dark sidebar on the left and a main content area with a dark background. The sidebar contains a list of menu items: Home, Consumers, Sites, Devices, Components, Wash Passes, Consumer Passes, VIA Guard, Credit Cards, Bulk QR Codes, Bulk # Codes, Transactions, Promos, Dashboard Actions, and Message Log. The 'Wash Passes' menu item is highlighted. The main content area displays a list of wash passes, each with a gear icon, a trash icon, and a chevron icon. A red arrow points to the gear icon for the 'Express Monthly Wash Pass' row. At the bottom of the main content area, there is a pagination control showing '< 1 2 >'. The 'Create New Wash Pass' button is visible at the top left of the main content area.

Wash Pass	Actions
Free Wash x1	Settings, Delete, Chevron
Premium Wash Book	Settings, Delete, Chevron
Deluxe Wash Book	Settings, Delete, Chevron
Express Wash Book	Settings, Delete, Chevron
Ultimate Monthly Wash Pass	Settings, Delete, Chevron
Premium Monthly Wash Pass	Settings, Delete, Chevron
Deluxe Monthly Wash Pass	Settings, Delete, Chevron
Express Monthly Wash Pass	Settings, Delete, Chevron
	Settings, Delete, Chevron
	Settings, Delete, Chevron

Select the pencil icon in the top right corner.



The screenshot shows a dashboard interface with a dark theme. On the left is a vertical navigation menu with items: Home, Consumers, Sites, Devices, Components, Wash Passes, Consumer Passes, VIA Guard, Credit Cards, Bulk QR Codes, Bulk # Codes, Transactions, Promos, Dashboard Actions, and Message Log. The main content area is divided into three sections: 'Info', 'Sites', and 'Pass Products'. The 'Info' section displays details for an 'Express Monthly Wash Pass', including its name, price (\$39), recurrence (Monthly), and various pricing options for different numbers of vehicles. The 'Sites' section shows a single site named 'Car Wash'. The 'Pass Products' section shows a 'Bronze Wash' product with its usage rules. In the top right corner of the main content area, there are two icons: a hamburger menu and a pencil icon. A red arrow points to the pencil icon.

**Info**

Registered: 0 / 0

Active / Suspended Passes: 0 / 0

Canceled / Expired Passes: 0 / 8

Name: Express Monthly Wash Pass

Mobile Dashboard Pass Name

Description: Monthly wash pass useable on quantity of vehicles purchased

Price: \$39

Time Restrictions: None - Usable 24/7

Recurrence: Monthly

Mobile / Kiosk Visibility: True / True

Loyalty Reward: 1

Three Vehicles Price: 79

Two Vehicles Price: 59

Five Vehicles Price: 119

Four Vehicles Price: 99

**Sites**

Car Wash

**Pass Products**

**Bronze Wash**

8 uses

12 uses for two vehicles

0 hour wait period

16 uses for three vehicles

20 uses for four vehicles

24 uses for five vehicles

If you don't have a "Dashboard Pass Display Name", be sure to enter one here. Update the pricing you would like to change, and then press submit.

Home

Consumers

Sites

Devices

Components

Wash Passes

Consumer Passes

VIA Guard

Credit Cards

Bulk QR Codes

Bulk # Codes

Transactions

Promos

Dashboard Actions

Message Log

### Edit Express Monthly Wash Pass

Created

Modified

Name

Express Monthly Wash Pass

Dashboard Pass Display Name

Price

39

Price Cents

0

Code Range Minimum

100000

Code Range Maximum

199999

Loyalty Reward

1

Pass Type

Days Valid

Recurrence

Monthly

Two Vehicles Price

59

Three Vehicles Price

79

Four Vehicles Price

99

Five Vehicles Price

119

New Customer Promo

Disabled

New Customer Promo Price

0.00

Description

Monthly wash pass useable on quantity of vehicles purchased

Mobile Visibility

Visible

Kiosk Visibility

Visible

Hours Between Usage

The time after using the wash pass that customer must wait before using the wash pass again for the same product. Entering a value here will change the wait time for all products associated with this pass.

Time Restrictions

Select a day to place a new restriction

Sunday

Add

Submit

# Updating Quantity of Washes

Log into the Customer Management Portal

From the Wash Passes screen, select the gear icon next to the wash pass you would like to edit.

The screenshot displays a dashboard interface with a dark sidebar on the left and a main content area. The sidebar contains the following menu items: Home, Consumers, Sites, Devices, Components, Wash Passes (highlighted), Consumer Passes, VIA Guard, Credit Cards, Bulk QR Codes, Bulk # Codes, Transactions, Promos, Dashboard Actions, and Message Log. The main content area shows a list of wash passes, each with a gear icon, a trash icon, and a chevron icon. The passes listed are: Free Wash x1, Premium Wash Book, Deluxe Wash Book, Express Wash Book, Ultimate Monthly Wash Pass, Premium Monthly Wash Pass, Deluxe Monthly Wash Pass, and Express Monthly Wash Pass. A red arrow points to the gear icon next to the 'Express Monthly Wash Pass' entry. At the bottom of the main content area, there is a pagination bar with a left arrow, the number '1', the number '2', and a right arrow.

Wash Pass	Actions
Free Wash x1	Settings, Delete, Next
Premium Wash Book	Settings, Delete, Next
Deluxe Wash Book	Settings, Delete, Next
Express Wash Book	Settings, Delete, Next
Ultimate Monthly Wash Pass	Settings, Delete, Next
Premium Monthly Wash Pass	Settings, Delete, Next
Deluxe Monthly Wash Pass	Settings, Delete, Next
Express Monthly Wash Pass	Settings, Delete, Next

Scroll down to the Pass Products section and select the pencil icon on the right of this section.

The screenshot displays a dashboard with a dark sidebar on the left containing navigation items: Home, Consumers, Sites, Devices, Components, Wash Passes, Consumer Passes, VIA Guard, Credit Cards, Bulk QR Codes, Bulk # Codes, Transactions, Promos, Dashboard Actions, and Message Log. The main content area is divided into sections. The 'Info' section shows details for a 'Registered' pass, including Name (Express Monthly Wash Pass), Price (\$39), Recurrence (Monthly), and Loyalty Reward (1). It also lists 'Active / Suspended Passes' (0/0), 'Canceled / Expired Passes' (0/8), and 'Description' (Monthly wash pass useable on quantity of vehicles purchased). The 'Sites' section contains a blue card for 'Car Wash'. The 'Pass Products' section, highlighted by a red arrow pointing to a pencil icon, contains a blue card for 'Bronze Wash' with details: 8 uses, 0 hour wait period, and usage tiers: 12 uses for two vehicles, 16 uses for three vehicles, 20 uses for four vehicles, and 24 uses for five vehicles.

Section	Item	Value
Info	Registered	Active / Suspended Passes 0 / 0
	Name	Canceled / Expired Passes 0 / 8
	Express Monthly Wash Pass	Description Monthly wash pass useable on quantity of vehicles purchased
	Mobile Dashboard Pass Name	Time Restrictions None - Usable 24/7
	Price	Mobile / Kiosk Visibility True / True
	\$39	Three Vehicles Price 79
	Recurrence	Five Vehicles Price 119
	Monthly	
	Loyalty Reward	
	1	
Two Vehicles Price		
59		
Four Vehicles Price		
99		
Sites		
Pass Products		
Bronze Wash	8 uses	12 uses for two vehicles
0 hour wait period		16 uses for three vehicles
		20 uses for four vehicles
		24 uses for five vehicles

Update the quantity of washes you would like to provide, and then press submit.

Home

Consumers

Sites

Devices

Components

**Wash Passes**

Consumer Passes

VIA Guard

Credit Cards

Bulk QR Codes

Bulk # Codes

Transactions

Promos

Dashboard Actions

Message Log

### Eligible Products for Express Monthly Wash Pass

Wash Pass Information

Registered	Active / Suspended Passes 0 / 0
Name Express Monthly Wash Pass	Canceled / Expired Passes 0 / 8
Price \$39	Description Monthly wash pass useable on quantity of vehicles purchased
Recurrence Monthly	Time Restrictions Usable 24/7
Loyalty Reward 1	

**Bronze Wash** Disable for this pass

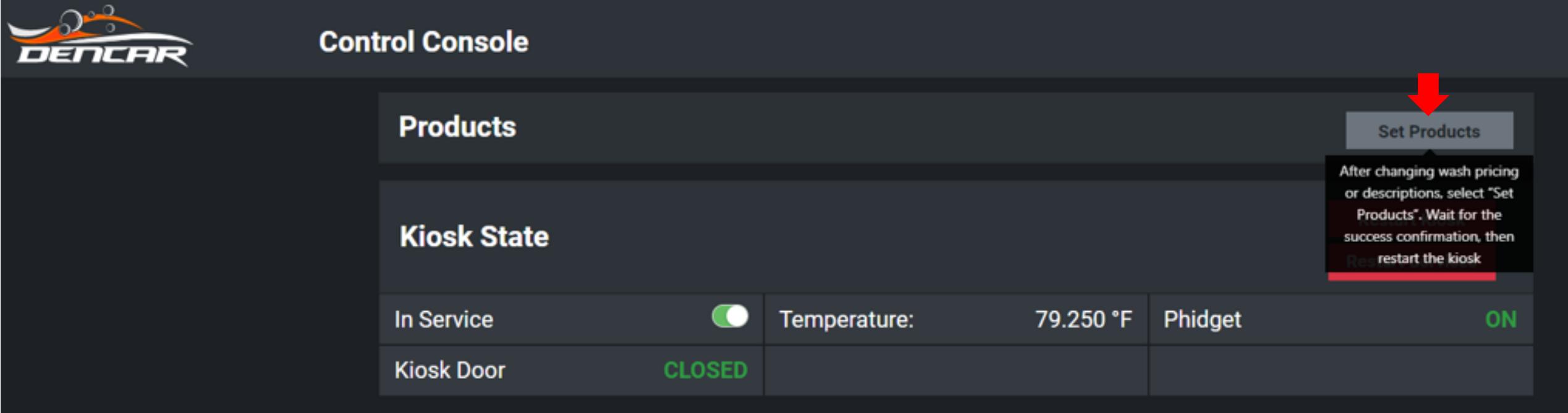
Hours Between Usage 0	Use Count 8
Two Vehicle Use Count 12	Three Vehicle Use Count 16
Four Vehicle Use Count 20	Five Vehicle Use Count 24

Submit

# Implementing the Pricing

Log into the Control Console on your Pay Station

Now that you have set the pricing on the Customer Management Portal, you must implement the pricing on the pay station. To do this, log into the pay station Control Console and select “Set Products”. Your screen may look slightly different, but the “Set Products” button is what you need to select.



The screenshot displays the DENCAR Control Console interface. At the top left is the DENCAR logo. The main title is "Control Console". Below this, there are two main sections: "Products" and "Kiosk State".

In the "Products" section, there is a button labeled "Set Products" which is highlighted with a red arrow. A tooltip box next to the button contains the following text: "After changing wash pricing or descriptions, select 'Set Products'. Wait for the success confirmation, then Res restart the kiosk".

The "Kiosk State" section contains a table with the following data:

In Service	<input checked="" type="checkbox"/>	Temperature:	79.250 °F	Phidget	ON
Kiosk Door	CLOSED				

Once you receive the Success confirmation, restart the pay station by pressing Restart Kiosk. Your new pricing will now be implemented on the pay station. Note your app and online pricing is updated immediately after you make the change in the Customer Management Portal.



## Control Console

### Products

Set Products

### Kiosk State

Restart Kiosk

Restart Services

In Service



Temperature:

79.250 °F

Phidget

ON

Kiosk Door

CLOSED

### Bill Recycler

Products Set: Success

Cancel

Restart

# Pricing Updates

Step-by-step instructions

